Private Investigators & the Dirty Little Secrets of Subcontracting Insurance Fraud Investigations

Richard A. Brooks is the owner and lead Investigator of Richard Brooks Investigations, LLC (www.JacksonPI.com). RBI is based in the Jackson, Mississippi metro area and serves portions of the Southern United States. Richard is the Immediate Past President of the Mississippi Professional Investigators Association, the Mississippi Chapter Director of the Association of Christian Investigators and a Regional Director and the Legislative Chairman of the National Association of Missing & Exploited Children. Richard is also a member of other international, national and state PI associations, most notably the Council of (PI) Association Leaders, the National Association of Legal Investigators, the National Council of Investigation and Security Services and the International Intelligence Network. Richard is a former active duty military and civilian law enforcement officer. He is a certified forensic interviewer. Richard has been designated and testified as an expert in general police procedures, use of force and forensic interviewing. Richard has also appeared on a network reality show as a PI.

Financial Planning for the Small Business Person – Integrating retirement, estate and charitable giving strategies to create clarity and purpose for your long term financial future

Charlie Jordan, CPA, CFA, is a Partner and Wealth Advisor at Brightworth providing comprehensive investment and wealth planning advice to individuals and families. He focuses on integrating wealth planning, tax and estate planning, investment management and philanthropic counsel into a customized strategy to help clients accomplish their life and financial goals. Charlie began his wealth management career in 2000 developing purposeful and comprehensive financial strategies for individuals and families, and acquired expertise in advanced charitable planning as a manager at The National Christian Foundation. Charlie joined Brightworth in 2008 as a Financial Planner and was promoted to Wealth Advisor in 2011.

He is a Certified Public Accountant, a CERTIFIED FINANCIAL PLANNER™ practitioner, and received his Master of Accountancy with a concentration in taxation from Kennesaw State University. Charlie is a graduate of the University of Florida with a bachelor’s degree in finance. He currently serves on the boards of the Georgia Planned Giving Council and the Fellowship of Christian Athletes East Cobb and is an inaugural member of the Children's Healthcare of Atlanta Legacy Advisory Council. Charlie and his wife, Krysta, have three daughters and reside in Woodstock. They are active members of Johnson Ferry Baptist Church. Charlie enjoys golf, running and Florida Gator sports.
Detective J.K. Walker is a 17 year veteran of the DeKalb County Police Department. Detective Walker formerly served in the Uniform Division, as a SWAT Team member, and an Academy/In-Service Instructor in the Training Division. He now serves in the department Homeland Security Unit along with assigned emergency management responsibilities in DeKalb EMA. He is an Atlanta native that served seven years in the United States Marine Corps Reserve while attending and graduating from Georgia State University with a Bachelors in Criminal Justice.

Detective Walker serves as the department resident expert on various topics such as Active Shooter, Terrorism, and Emergency Preparedness having provided over 100 plus presentations to communities, Places of Worship, schools and businesses in DeKalb County. Detective Walker is the Chief Operating Officer for Elon Consulting LLC, Elon Consulting provides schools, places of worship, and business with the best solutions in emergency preparedness.

Bart Mitcham, Owner of Action Detective Agency in Cartersville is apart time Magistrate Judge in Bartow County. He is a retired Naval Intelligence Officer and has many years of experience and specialized training in executive protection, interrogation and surveillance. He is the author of several books and articles including "How to Become a Real Life Action Hero," a guide for self-protection and a text book for executive protection and family protection courses.

Sexual Assault Investigations - This course is a derivative of Alex’s two day course on Sexual Assault Investigations. This segment is specifically designed to acquaint the attendee with legal elements surrounding sexual assault, statistical data, and ultimately help identify the common threads in most false sexual assault allegations. Nothing presented should be considered as an absolute but instead as a pathway to determining a false sexual assault allegations.

Veteran private investigator J. Alexander Chilton, owner and CEO of Augusta, Georgia-based Chilton Investigation Services, LLC, brings to bear the full weight of his nearly twenty years' experience with every investigation. Chilton Investigation Services focuses on both criminal defense and plaintiff's cases, with a wide spectrum of experience in insurance defense, risk management, and human resources investigations. A former sheriff's deputy who, among his many assignments, has served as a criminal investigator and an undercover operative, Alex has seen both sides of the criminal justice machine. As a result, he is able to offer criminal defense clients the unique insight of the lawman's thinking, and his training and experience in witness interviews, interrogations, statement content and disclosure analysis make him a critical weapon in the criminal defense attorney's trial preparation arsenal. Over the last two years, Chilton Investigation Services has broadened its scope to include a formidable capacity to exploit open-source intelligence (OSINT) and social media intelligence (SOCMINT). Based on this capacity, Alex and his team of experts have worked closely with security teams for highprofile clients such as Ben Shapiro, Dinesh D’ouza, and Ann Coulter, as well as several national political candidates. Despite his charming and charismatic demeanor, Alex is typically not well liked by the District Attorneys'
Offices in the judicial circuits where he practices, a fact that speaks most highly of his status as a formidable opponent across the aisle.

**Surveillance Methods and Techniques: Covert & Conventional**

Jim Casteel has been a private investigator since 1989 and has been instrumental in the passing and support of Alabama’s laws which monitor and regulate the Investigative profession. Jim is also a standing member of many state and national investigative associations.

Jim worked as a Private Investigator building experience and training in surveillance, records research, child custody cases, divorce cases and injury fraud cases. He was also charged with the responsibility of training new investigators. Having become an expert in field surveillance, Jim elected to build and operate his own detective Agency in 1996. Over the next five years, while operating his company known as Altima Investigations, Mr. Casteel tested his interest in product liability investigations, internal theft, missing persons, drug and substance abuse cases, as well as undercover drug operations. Mr. Casteel has had the pleasure of working closely with law enforcement in theft stings (Birmingham P.D.), missing persons cases, child abuse and neglect cases, and lengthy undercover drug operations where Mr. Casteel worked in deep cover inside factories to weed out employees who sold drugs on company time and property (Calhoun County Drug Task force and Anniston P.D).

In 2001 Jim Casteel Formed the Casteel Agency (Current legal name is Casteel & Associates LLC). The Casteel Agency strives to assist people whose lives are turned upside down as a result of divorce or Child Custody issues. The Casteel agency specializes in surveillance in both domestic and corporate cases (Injury fraud, child custody, divorce, cohabitation, internal theft etc.)

Jim Casteel is currently serving his profession as the President of the Alabama Private Investigator’s Association as well as serving the consumer on the Alabama Private Investigator’s Regulatory Board.

Jim has worked closely with child advocate programs to educate investigators on the early warning signs of domestic abuse and child endangerment. Jim and wife Betty also operate a Spy Store that sells personal protection items as well as child tracking and monitoring items and support a “don’t be a victim” program taught in the Birmingham area.

**Effective Report Writing** - What does your report say about you? Not everyone is a great writer, a proficient speller, or a wiz at grammar, but the written work product you present to your client is the last impression you leave. It’s your image, it’s your reputation, and it’s your brand. Jane will present the good, the bad, and the ugly of report writing - why it’s your most important task, the different report formats and styles, and how to effectively communicate your case.

Jane Holmes started Patricia Lane Investigations, LLC, (PLI) a full service investigative agency, with the vision of changing the image of the private investigator and providing a quality, professional work product based upon integrity and ethics. Jane has consistently provided dedicated service to the legal community, the insurance industry, corporations, other investigative agencies, and private parties.

PLI and Jane Holmes offer a full range of litigation/legal support, including extensive background on plaintiffs, defendants, and witnesses, witness locates & witness cooperation, subpoena service, service of process by appointment, interviews and due diligence. In addition, Jane conducts SIU investigations
for the insurance industry, including recorded statements, witness interviews, scene documentation, and affidavits. Jane also works with attorneys and claims managers to perform due diligence in insurance defense cases, and provides litigation support for civil and family law. She is a "people person" and exudes a non-confrontational approach to witnesses and interviewees, thereby boasting a high percentage of witness cooperation and interviewee compliance. With this experience, Jane has been added as a Child Rescue Network investigator in missing person cases and travels throughout the country with a team of investigators, including K-9 Search and Rescue.

Jane is currently Vice President of the Georgia Association of Professional Private Investigators and serves as Chair of the Legislative Committee working on key legislative issues that affect the investigative and security industry in Georgia. Jane is an adjunct instructor in private investigations and real estate, and was voted 2017 Best Private Investigator in the Forsyth County News Reader’s Choice awards.