



George L. Perez
AVP SIU Division

CONTACT INFORMATION	
CIA Branch Location	Maitland, FL.
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E-mail Address	gperez@custard.com
EXPERIENCE	
<p>1975-1995 Entered USAF; attended the USAF Security Police Academy; Transferred to Zaragoza Air Base Spain where he was assigned as the Chief, Pass and Registration section for the Police Squadron. In 1981 was selected to attend the USAF Office of Special Investigation Academy (AFOSI). George became a Special Agent for the AFOSI upon his graduation in 1982. During his 8 years as AFOSI Special Agent he deployed on numerous occasions to Central and South America working counter-terrorism, counter-intelligence, and counter-espionage and drug interdiction throughout the region. He gained an inordinate amount of investigative experience during these years under very difficult conditions. He received the highest peace time award given by the USAF, the Meritorious Service medal, on three separate occasions.</p> <p>1995 – Loss Prevention Supervisor for Walgreens. George was responsible for well over 300 separate investigations that led to over 150 separate prosecutions which included internal/external theft, prescription drug theft, risk management, employee relations/human resources investigations and safety violations within 40 stores. Promoted to Regional Loss Prevention Manager in 1998 where he managed a team of 21 Loss Prevention Supervisors, which were handling the highest number of substantive investigations within the company at that time.</p> <p>In 2002 George was promoted to Director, Loss Prevention Operations and assigned responsibility of six Regional Manager and 95 Loss Prevention Supervisors responsible for over 3000 store locations throughout the Continental U.S. In 2004 his division was selected as the best investigative division in the Walgreen Company. This award was repeatedly achieved for four consecutive years.</p> <p>In 2008 George was made Director, Special Investigations Division for Walgreens where he managed over 250 fraud/insurance investigations a year and helped save approximately \$25M in fraudulent claim payouts.</p> <p>February 2014 – Vice President, SIU position for Specialty Group, Inc.; promoted to VP in 2016 and continued to grow both daily claims and SIU programs; assisted CEO during several CAT events. In January 2019 he was promoted to President of Specialty Group, Inc.</p> <p>September 2021 – Specialty Group, Inc. is sold to Custard Insurance Adjusters, Inc. George accepted a Director of SIU for the upcoming National SIU. In January 2022, George was promoted to Assistant Vice President SIU, and currently holds that position within CIA.</p>	
SPECIALTIES	
<ul style="list-style-type: none">• Special Investigations including complicated and more difficult SIU investigations	
PROFESSIONAL EDUCATION	
<p>Bachelor’s Degree in Business Management (BSBM) University of Phoenix</p> <p>Associate degree in Criminal Justice and Airport Resource Management USAF Community College</p>	
PROFESSIONAL ASSOCIATIONS	
<p>Certified in interview and interrogation techniques through Wicklander-Zulawski; Active Member of IASIU (International Association of Special Investigation Units).</p>	
LICENSES	
<p>Holds a Class “C” Private Investigators License in Florida and Texas Completed requirements for Certified Insurance Fraud Investigators (CIFI) certification. Obtained Fraud Claims Law Specialist (FCLS) designation. Obtained Florida 620 All Lines Adjuster License</p>	